

Every service, accounted for.

Connect the promise, the work and the commercial result. Servexa brings service contracts, scheduling, field execution, quality and job economics into one operating platform.



A purpose-built platform from Sabre Sphere. Use this overview to understand the scope and prepare a requirements discussion.

Conceptual AI-generated editorial image. Not a client site or product screenshot.

Key capabilities

Catalogue, contracts and entitlements

Define what is sold, what a customer's agreement covers and how the service should be priced.

Scheduling and dispatch

Coordinate skills, availability, teams and resources around the work and its service commitments.

Field execution

Give technicians a job-led journey for checklists, time, materials, photos and customer sign-off, including offline working in the specified mobile scope.

Assets and planned maintenance

Connect asset history, recurring maintenance, warranty and reactive jobs to the property and customer.

Quality and commercial control

Link verification, rework, pricing, invoicing and job costs so the closeout record explains the work's value.

Governed intelligence

The specified AI layer supports role-based assistance, evaluation and configurable autonomy while business rules retain control.

Follow the work

01

Define the promise

Check the customer, service, coverage and price.

02

Plan the work

Assign the people, time and resources the job requires.

03

Capture delivery

Record the work, evidence, time and materials at the point of service.

04

Close the loop

Verify quality and connect the job to cost, billing and follow-up.

Plan the fit for your organisation

Which service businesses does Servexa address?

The solution specification covers residential service operators, field service teams and commercial facilities management. Customer and site hierarchies, assets, contracts and subcontractors support the different operating models.

How much can be configured?

The specified configuration scope includes service definitions, pricing, forms, checklists, documents, roles, approvals and workflows. Implementation starts by mapping your service lines to that scope and agreeing any extensions.

How do we assess modules, AI and deployment?

Use a walkthrough built around one of your service journeys. Confirm required modules, mobile and offline behaviour, provider accounts, hosting, data handling and AI permissions before agreeing a rollout. The supplied specification describes the intended platform scope; the implementation proposal establishes what will be delivered.

Product structure

Customer and commercial operations Customer records, properties, service demand, agreements, quotations, subscriptions and billing.

Dispatch and field operations Workforce, appointments, work orders, technician activity, materials and subcontractor delivery.

Assurance and intelligence Quality, service levels, complaints, rework and operational reporting linked to the work record.

Configuration and AI Studio Workflow, forms, documents, roles and commercial rules, alongside governed model and knowledge configuration.

Modules, integrations, availability, hosting and support are established in the agreed implementation proposal. This overview is not a contractual specification.